

Agenda Item 4

NORTH EAST AREA COUNCIL Project Performance Report

Children's Activity Packs ready to be delivered to the Children's Centre



July 2020

Introduction

The North East Area Council Priorities



Community Cohesion and Integration

The North East Area Council

The table below shows the Providers that have now been appointed to deliver a series of services that address these priorities and deliver the outcomes and social value objectives for the North East Area Council. It can be noted that a number of projects are still in the development phase.

	Service	Provider	Contract Value/length	Contract start
Love Where You Live	North East Environment Team - Cudworth and North East	Barnsley Community Build	£135,000 18 months (extension granted April - June 2016)	1 st September 2014 Contract complete
Love Where You Live	North East Environment Team - Monk Bretton and Royston	Barnsley Community Build	£135,000 18 months (extension granted April - June 2016)	1 st September 2014 Contract complete
Love Where You Live	Environmental Enforcement	Kingdom Security	£91,990 21 months	4 th August 2014 Contract complete
Love Where You Live	Environmental Enforcement	BMBC Enforcement and Community Safety	£18,883 21 months	1 st April 2016 Contract complete
Love Where You Live	Environmental Enforcement	Kingdom Security	£55,796 Per annum (+1 + 1 year + 1 year)	1 st April 2016
Love Where You Live	Environmental Enforcement	BMBC Enforcement and Community Safety	£10,800 (+1 year + 1 year + 1 year)	1 st April 2016
Love Where You Live	Environmental Enforcement	District Enforcement	£60,000 Per annum (+1 + 1 year + 1 year)	1 st April 2019
Love Where You Live	Environmental Enforcement	BMBC Enforcement and Community Safety	£20,000 Per annum (+1 year + 1 year + 1 year)	1 st April 2019
Love Where You Live	Parks Equipment	BMBC Parks Services	£10,000 £7,000 £10,000 £5,000	1 st April 2014 1 st April 2015 1 st April 2016 1 st April 2017
Love Where You Live	Biodiversity Project - Hedgehogs	Various	£2,000	9 th June 2016

Thriving and Vibrant Economy	Rapid Response Team	Barnsley Community Build	£24,000	1 st August 2015 Contract complete
Thriving and Vibrant Economy	Apprentices and Employability	Barnsley Community Build	£245,00 (+1 year + 1 year + 1 year)	1 st July 2016
Thriving and Vibrant Economy	Private Sector Housing Management Officer	BMBC Enforcement and Community Safety	£35,000 Service Level Agreement+ £800 Safety Equipment	June 2016
Thriving and Vibrant Economy	Undergraduate Placement	Leeds University	£18,500	September 2016 Completed

Young People	Summer Holiday Internship 2015	C&K Careers	£45,000 18 months	9 th March 2015 Contract completed
Young People	Summer Holiday Internship 2016	C&K Careers	£31,550 18 months	1 st March 2015 Contract Completed
Young People	Youth Development Grant	Local Community Groups and Organisations	£130,00 ongoing	3 rd October 2014
Young People	Dance and Theatre Performance	QDOS	£9,000	November 2015 Contract completed

Health Lifestyles	Older People's Project	Royston and Carlton Community Partnership	£20,646 9 months	1 st December 2015 Contract completed
Healthy Lifestyles	Shopability	Barnsley Community Foundation	£7,824 6 months	1 st September 2015 Contract completed
Healthy Lifestyles	Fit Reds	Barnsley FC	£19,655 18 months	1 st October 2015 Contract completed
Healthy Lifestyles	Fit Me	PSS Health Trainers	£11,600 18 months	18 th September 2015 Contract completed

Healthy Lifestyles	Stop Smoking Community Outreach	South West Yorkshire Partnership	£30,000 12 months	April 2018
Healthy Lifestyles	Social isolation and Dementia initiative	Age UK Barnsley	£30,000 with £5,000 match 1+1	July 2019

Changing the Relationship between the Council and the Community	Community Magazine	Corporate Communications	Community Magazine	December 2015
	Community Magazine	Community Magazine	Community Magazine	September 2016
and Community Cohesion and Integration	Volunteer Celebration Event	North East Area Team	£3,000	£3,000 completed

Part A Performance Monitoring

The following tables reflect the overview of performance of all the North East Area Council contracted services and projects. This includes performance data gathered for this Report as follows:

- Social Isolation and Dementia
Quarter Four 1st April 2020 to 30th June 2020
- District Enforcement
Quarter One 1st April 2020 to 30th June 2020

Part B Summary performance management report for each service

Social Isolation and Dementia project

Age UK Barnsley

Quarter Four

1st April 2020 to 30th June 2020

This service is funded by the North East Area Council. There are two staff members involved, Carol Foster and Sarah Hulme who together provide 1 FTE. However, through the period of this pandemic, the whole of our central support team has been working on supporting our front-line efforts. This is the 4th and final report of this contract year. When people were advised to self-isolate, Age UK Barnsley and the North East Area Team agreed that it was clear that the service needed to temporarily stop working with Groups, Businesses and Care Homes, that were closed to us, and meet the urgent needs of individual older people especially those with dementia. We responded immediately. As well as supporting our existing cohort of older people, we invited referrals both of, and from, older people in the North East area who do not have support networks in place and would need help to isolate and stay safe. This change has resulted in some of our service targets for the year being unmet due to closures while other areas have been substantially exceeded.

1:1 Working

The service has supported **111** people in the North East Area since the lockdown. This includes **36** people who needed us to shop for them on a regular basis so they could stay safe at home, **93** socially isolated people needing telephone befriending and **3** people who needed their prescriptions picking up. We are still supporting **57** people at the end of June. *(NB Some people are using more than one support method)*

Staff have also been signposting and providing information regarding local shops that were delivering in the area, other local groups that could help and about vulnerable people's shopping slots. Our Information and Advice Service has been available throughout and has supported people to access repairs, aids and adaptations and incontinence products as well as providing support with benefits, health and social care issues. Our service has been a lifeline for some older vulnerable people. The telephone befriending has been the most appreciated and continues to be so. Our Covid Service was available from the 1st day of lockdown, when many people were panicking and did not know how they would be able to get necessities. We have referred to third party organisations such as Humankind, British Legion, Cancer Aftercare, Macmillan support, Fire Safety and psychological services. We have liaised with Community Nurses, Social Services, local community groups that were offering support and GP surgeries. In addition, staff and volunteers have taken every opportunity to do little things to make life better where possible, like delivering occasional meals from the fish and chip shop and providing Afternoon Teas. Feedback includes:

- *"We are thrilled with everyone we speak to at Age UK, such kind lovely people. A special thanks to Haley for doing our shopping"* Mr. and Mrs. J. Monk Bretton
- *"We are overwhelmed by how kind people have been, and we can't thank you enough"* Mr & Mrs S. North East
- *"Thank you for the Afternoon Tea, it was a lovely surprise."* EC Cudworth



Here's Agnes from Cudworth receiving one of our Well-being boxes, flowers and a birthday card from one of our volunteers Steve.

Volunteers

25 new volunteers have stepped up to offer their help in this service during the pandemic. Volunteers that offered their help at this difficult time were issued with our safety pack such as wipes, hand sanitiser, mask and gloves and information on how to use PPE and keep safe. Volunteers are supported by the Inclusion Workers by their chosen method of communication. For many, the preferred method is via e mail as some have now returned to work and are still supporting older people in the North East Area. In this quarter volunteers have provided 283 hours in this service. Over the year, this gives a total of 647 hours. If we apply a common estimated hourly value of volunteering at £13.53, this means that volunteers in this service have provided a value of £8,754 to the North East Area. In addition, the fact that these volunteers along with Age UK Barnsley staff have been out in the community, throughout this period, potentially risking their own wellbeing, providing shopping and support to enable extremely vulnerable older people to stay safe and well is invaluable. Some 88% of deaths from this virus have been among people over the age of 65. The risk of the virus being fatal increases as people age beyond 65. Therefore, as a high proportion of the people we are supporting are aged over 80, this service has probably been lifesaving at this time.

Groups and Activities

The virus has meant that groups are unable to meet. Considering this, we are encouraging isolated, older people from the North East Area to participate in Home Based activities to help with their wellbeing. 59 older people in the North East Area are currently joining in the activities. We found that only 35% of the people we have been supporting are online and although they are there are lots of activities on social media we decided we needed to do something different. We have a menu of 10 activity clubs which include Exercise, Wildlife, Art, Crafts, Creative Writing, Gardening, Foodie, The Pudding Club, Reading and Puzzlers. Each older person can join up to 3 clubs- (please see attached Activities Menu). Each Club has a set up pack that comes with it and an interactive element. For example, with the Foodie Club, the "weighed out" ingredients and a recipe are sent out to the person each fortnight. The person makes their own

dish and then sends us a photo so we can display the dishes. Older people are also asked to send us their own favourite recipes which we can share around.

Feedback to the activities is very positive and includes:

- “Thanks for the activities, we have been really pleased with what we have received especially the puddings” MW- Cudworth
- “Thank you very much for the jigsaws” CW- North East
- “I am over the moon with the art pack, it has renewed my interest in art.” AB- Monk Bretton
- “A big thank you, it made my day” BJ- Royston

Week 1 – Macaroni Cheese by DH



Events- Wellbeing Boxes

All planned events had to be cancelled but we have added the delivery of Wellbeing Boxes as an event outcome. All the service users we have been supporting in the North East received a Wellbeing Box that contains groceries and activities and a letter to let them know they are not alone. This really lifted people's moods, ensured they had access to the essentials as well as some treats to cheer them up. We have received funding from the Barnsley MBC and Charitable Trusts and worked in partnership with many agencies and individuals like Morrisons and In-Kind Direct. This enabled us to pick up discounted and donated goods to make our funding go much further. Over 100 older people in the North East received Wellbeing Boxes with a value of around £45, and we have retained a small number of boxes for those people that are in desperate need of help as these requests are still coming in.

Feedback about the boxes includes:

- “A big surprise, I can't get over how kind it was. All very useful items.” GY- Cudworth

- *Thanks for the parcel... mum was not able to identify what was in it because she has Alzheimer's, but she was eating something nice when I phoned her.*
Daughter of DW- North East
- *"He was thrilled with the parcel. T... has dementia but knew it came from Age UK Barnsley and said it was wonderful.* TA- Monk Bretton
- *"Such a lot of thought has gone into the items in the parcel. It is wonderful and brought a tear to my eye."* BG- Royston

Care Home Events

All Care home activities were cancelled in this quarter and we were unable to go in. However, the Inclusion workers have stayed in contact. Some Visors and Masks were donated to us and distributed to the Care Homes that required them.

Dementia Friendly

96% of shops in the North East Area have now been approached to become Dementia Friendly. The remaining businesses are mainly in Royston and we have not been able to pick this up due to shop closures. However, most of these businesses have been given the information about Dementia Friendly and need following up once things get back to normal.

Dementia Friendly Groups should have been the primary focus for this quarter but has now been postponed considering groups closing. 25 groups have been visited so far and 3 were left with the information to return and give a presentation and speech at a later date.

Next Steps

Although many people are starting to get out and about again, there is still a real risk for older people who may face much more serious consequences if they catch the virus. Some of our service users are already back shopping for themselves, some are tentatively going out e.g. for early morning walks while it's quiet, others are still shielding. Community Groups are not open again yet and there is the threat of a second spike at the end of this year. Referrals are still coming in as other pandemic services start to close and volunteers go back to work. The challenge for this North East Service is to enable those vulnerable, older people who need, or wish to continue to shield to do so while supporting those people who want to get back out as well. The home- based group activities are about halfway through their 8-week cycle and we are continuing to provide telephone befriending and shopping deliveries.

Going forward:

- Our Social Inclusion Workers will continue to work with older people who are experiencing problems at this difficult time including financial problems and the need for access to social care.
- We will provide Wellbeing Boxes to those older people that are experiencing difficulties.
- We will be working with older people to look for other options wherever possible to get their shopping although this may be limited by not being online.
- We will support those people who want to do their own shopping but have lost their confidence.
- We will provide information and support for those older people who have reduced mobility following self-isolation.
- We are already giving extra support to those people who have mental health problems or low mood as a result of this period of isolation and will continue to do so.

- We will be starting to do more face to face befriending alongside telephone befriending, in agreement with the older person and within the Government Guidelines.
- We will share information about what is available for older people as services reopen.
- We will work in partnership with any organisation that can bring extra value to our offer for older people.
- We will try to encourage volunteers to continue working with us as they start returning to their normal daily routines.
- We will continue to offer a range of activities that older people can be involved with from home. We are particularly looking at activities by phone like Group Bingo.
- We will start to open our own groups like the Walking Group in Cudworth that can be delivered within Government Guidelines.
- We are currently working within the Age UK Network to develop ways of running group activities again when this can be done safely, and we will share this expertise.

Should we hit a second spike of the virus and further lockdown, we will once again focus all our efforts to keep older people safe at home.

We are very grateful that the North East Area Council has a contract with Age UK Barnsley that has enabled us to support this extremely vulnerable group of people safe at this very difficult time.

1. Home Based Activities Menu

Arty Party

1. We will send you an art pack with a sketch pad, adult colouring book, watercolour pencils, eraser and pencil sharpener. You can use this to have a relaxing time drawing whatever takes your fancy or
2. We will send a list of suggestions of challenges for you to draw from your home in your pack. There will be one for each fortnight for the next 8 weeks. You can use any materials you like
3. Take a photograph of your picture or get your Age UK Barnsley staff member or volunteer to do it for you when they bring your shopping using social distances. Email the photos through to enquiries@ageukbarnsley.org.uk We will award a prize to the best picture in each category. Don't worry about being the world's best artist, we will be looking for other things like originality and creativity.

Crafty Crafters

1. We will send you a kit each fortnight that will have all you need for a reasonably straightforward craft project. You can just make this for your own pleasure or
2. Take a photo of yourself with your completed craft project and send it to us at enquiries@ageukbarnsley.org.uk

3. We will make your photographs into a mural that will go on the wall in our Age UK Barnsley Resource Centre and anyone that completes all four craft projects will receive a further craft kit as a prize.

The Pudding Club

1. Once a week, for 8 weeks, we will deliver a dessert from a local supermarket to you at home. We want you to score each dessert out of 10 and record any comments about it.
2. After all the desserts have been eaten, you will be contacted by an Age UK Barnsley Staff Member who will collect in all your scores.
3. The retailer of the dessert that scores the most points will receive a certificate explaining that they are officially Barnsley's Age Friendly Best Pudding. We will share this on our Facebook site.

Puzzlers and Quizzers

1. We will send you a pack of puzzles including crosswords and word searches to help keep your mind active. We will also send a set of playing cards with descriptions of card games that can be played alone or in small groups. Use these at your own leisure and:
2. We will send out a jigsaw puzzle of either 500 or 1000 pieces. You can complete this at your leisure over the 8 weeks and keep the jigsaw or you can contact your Age UK Staff Member who will arrange to swap your jigsaw for a different one.
3. We will send out a fortnightly quiz for 8 weeks by email or post. Send back your answers and we will choose a lucky prize winner.

Foodies

1. Every fortnight for 8 weeks, we will send out a recipe along with all the ingredients you need to make a tasty dish for up to two people.
2. Please send us photographs of yourself and what you've made along with your favourite tried and tested recipes.
3. We will put your recipes and pictures into a book and share them with everyone who has taken part.

Gardening Club

1. Each person taking part will get a kit to either grow a colourful trough of bedding plants or a grow bag with tomato plants. Everything you need, except the water, will be delivered to you. Please let us know which option you prefer.
2. We will share instructions from a local expert in how to care for your plants.
3. Please take photos of what you have grown and send them to us. We will put the photos up in our Resource Centre bringing some colour to our lives as well as yours.

Exercise Club
<ol style="list-style-type: none"> 1. A member of Age UK Barnsley staff will contact you to discuss the sorts of exercise that will suit you and what you would like to achieve. 2. We will send you a sheet or direct you to online resources with some simple exercises that will help you e.g. designed to help you keep your balance and prevent falls. We will send you a pedometer to measure the number of steps you would like to walk each day to help you keep fit if this is appropriate and we will also send you a book with simple nourishing healthy recipes. 3. The Age UK Staff member will keep in weekly contact with you to encourage you to meet your targets and help if needed
Wildlife in your Garden
<ol style="list-style-type: none"> 1. We will send you a pack of seasonally appropriate bird food, a feeder and a list of animals, insects and birds to look out for. 2. See how many of these wild animals you can spot over the next eight weeks. If you can, take photos and tick them off on your list. 3. Send your photos to enquiries@ageukbarnsley.org.uk and we will display the best ones on Facebook and in our Resource Centre. The most unusual photo will win a prize.
Readers Club
<ol style="list-style-type: none"> 1. We will deliver two books to your home address. When you have read each book, please record a score out of 10 and leave a bit of feedback about what you thought of the book. Leave the card in the book. 2. You will be allocated a named staff member or volunteer. When you have finished your books, contact your named person and they will arrange to swap your books for new ones. 3. Keep adding your reviews and as the books go around, different people will be able to read other people's thoughts about the book they are reading.
Write for Fun
<ol style="list-style-type: none"> 1. We will send you a writing pad, pen and stamped addressed envelope. However, if you prefer to use a computer to write your story, that is fine too. 2. Within two weeks, write a short story or poem about some aspect of self-isolating. It could be about how it has affected you, what you plan to do when you can get out again or even an imaginary story. 3. Send your story to us in the envelope provided, remembering to put your name and address somewhere on the page. If you need someone to post it for you then please contact your named worker or you can email it to enquiries@ageukbarnsley.org.uk.

4. Once we receive your entry, we will send out another subject and stamped addressed envelope. The best story/ poem on that subject will receive a prize and will be displayed in our Resource Centre.
5. Also, talk to your local staff member who will be able to tell you about Intergenerational Pen Pal projects in your area.

2. Age UK Barnsley Case Study 1

Title Individual Case Study – Mr. X	
Date: 2/7/2020	
Ward Area	North East
Summary This case study describes the impact our telephone befriending has had on an individual who was new to the area and extremely lonely and anxious. How the local knowledge of the Inclusion worker has helped Mr. X to become more familiar with the community in which he resides. Knowledge of the area, local groups such as Psychological Services and Social Groups. Since our intervention Mr. X is much happier and has ventured out.	
Key Learning Points <ul style="list-style-type: none"> • Local Knowledge is key • Understanding the impact Covid 19 has on older people's mental health • Practicing good listening skills • Having someone or something, such as pets to care for how this can have an impact 	
Background Mr. X was referred to the Service with low mood, very anxious about Covid 19 and did not know where to get help. He had just relocated to the area and after only 2 weeks lockdown occurred. On the first contact he was really emotional and explained he had suffered a bereavement which prompted his decision to relocate to be near his partners' family who unfortunately had to shield so were not able to help, they did however organise his shopping. After many long conversations giving information about the area, the walks and how maps of walks were available, local history and surrounding villages Mr. X said he felt more connected and could not believe how friendly people in Barnsley were. A neighbour has offered to get his shopping and gave him lists of local contractors, also when he got up late the neighbour also came around to check he was ok. In a conversation Mr. X mentioned that he loved wildlife and used to keep chickens	

The inclusion worker searched the internet for any farms that he could purchase chickens from unfortunately none in Barnsley, but she managed to find one in Huddersfield. The worker offered to collect them for him, however he was going to venture out himself and Mr. X now has to collect them this weekend. He has been busy getting his garden ready and building a chicken coup he is so excited at being able to have fresh eggs too as well as something to care for.

Who was Involved:

Social inclusion worker and Age UK Barnsley Volunteer

Any unplanned outcomes (Good or Bad)

Mr. X now has a hobby to occupy him he has also joined in the Activities that we offer from Age UK Barnsley and is kept busy observing the wildlife in his garden. Mr. X says he feels he now has friends and wants to come along to any activities that we may have in the future.

Outcomes of Project

Mr. X needed a little more support initially as he was so depressed, he now has a weekly call from the Volunteer and the Inclusion worker still calls him intermittently. He looks forward to the calls and his mood has lifted considerably he also made the decision himself to venture out to collect the chickens.

What could have been done better

N/A

3. Age UK Barnsley Case Study 2

Title

Individual Case Study – Mrs. X

Date

2/7/2020

Ward Area Royston

Summary

This case study describes the impact the Age UK Barnsley telephone befriending and Activity Club has had on an individual who is normally a volunteer with Age UK Barnsley. She had to shield at the start of COVID19 owing to her age and vulnerability, and although she is a resourceful lady and has a number of interests, as well as friends and family, with whom she keeps in touch by telephone, she found the situation initially unsettling. By providing telephone befriending and home-based activities, Age UK Barnsley has been able to relieve her anxiety and support her through lockdown.

Key Learning Points

- Telephone befriending can provide both a listening ear and emotional support to someone living on their own, even when there is contact with family and friends.
- People do get to rely on a regular call as part of their weekly routine.
- Conversations can help people to think through problems and find solutions.

- Having meaningful activities provided can give pleasure and occupation to help reduce anxiety and give the individual an opportunity to try out an activity they might not have done before. Also, knowing that other people are involved in the Activity Club, can give a sense of community.

Background

Mrs. X referred herself at the start of COVID19 as she was in the vulnerable age group and had to shield herself.

She does not have any family nearby as her daughter lives abroad, and although she has friends, they have all been struggling with the situation both mentally and emotionally.

Mrs. X usually volunteers for Age UK and is obviously missing this. When she is at home, she enjoys reading and crosswords and walking her dog. She is not usually lonely or isolated, but the current situation has made her anxious about going out and she has only been venturing out to walk her dog and to pick up bits of shopping from the local shop when it is quiet.

Who was Involved:

Social inclusion worker

Any unplanned outcomes (Good or Bad)

Mrs. X has been overwhelmed by the help and support she has received as she is used to being the one who usually gives support in her capacity as a volunteer, friend and neighbour.

Outcomes of Project

Mrs. X has made herself keep to a daily routine and says that the various activities that have been sent by Age UK, including jigsaw puzzles, quizzes, books and puddings, as well as the wellbeing box and cream tea, have helped. She has really appreciated the emotional support she has received from Age UK, especially the weekly chats from the social inclusion worker which have helped her. She is now planning to visit the local library when it reopens so she can choose her own books and gradually get back to some sort of normality.

What could have been done better

N/A

District Enforcement

Quarter One

1st April 2020 to 30th June 2020

Due to this contract being flexed to meet the needs of the communities of the North East Area Council during the pandemic the Area Manager asked for two case studies to reflect the work undertaken to be provided to cover the Quarter One monitoring of this commission.

1. Fly-tipping Case Study

Because of the Coronavirus pandemic and the enforced Central Government Lockdown which followed, meant that District Enforcement officers were given several alternative tasks to perform whilst patrolling the North East Area. One of these, was to help BMBC identify and report areas where fly-tipping was taking place.

Once a sight was identified, photographs were taken, and the officers would go through the rubbish to try and find any information which could help identify the offenders. The photos were then attached to a detailed report, which was then submitted to BMBC and the Area Council' Manager at the end of the day. The location of the fly-tipping was also added to the BMBC fly-tipping reporting site, which is found on the Council's website. In total 9 detailed reports were submitted identifying all the incidents which were identified by our officers.

It was pleasing to see, that in most cases, the information provided by our Officers was well received and usually action was taken to remove the items within a couple of days of it being reported. Even more pleasing was the good feedback we received from the Area Manager and various Officers of the wider Council Enforcement team for the work and reports we were submitting.

Below are just some of the worst areas that we had found incidents of fly tipping taking place:

Storrs Mill Lane, Cudworth.



High Street, Grimethorpe.



West Green Way, Monk Bretton.



Lundhill Lane, Royston.



2. Parks and High Streets Case Study

Parks



Whilst the Barnsley Area has been in lockdown during the coronavirus pandemic Officers from District Enforcement have carried on working and performing various tasks to help BMBC throughout.

The tasks we received have been part of our normal routine. Even during the lockdown, residents of the area have still been sending in their complaints and concerns about dog fouling, littering and parking issues. In total, we received 39

reports from concerned residents throughout the areas we are contracted to cover. Our Officers attended each task, patrolled and stickered up the area if required and also contacted the person submitting the complaint by telephone (if contact details were left) to reassure them that despite the lockdown BMBC was still taking their complaints seriously and that they were not being ignored. In all, we dealt with 10 tasks for the North East, 8 for Dog Fouling, 1 for Littering and 1 for parking.



In order to achieve part of the lockdown, all parks and playgrounds were closed to the public, with signs put up and equipment tied off, or removed by the Council's Parks team.

As part of our patrols of the area, we were tasked to visit all the parks in the area to check that they were not being used and that all signage was still in place at each location. Anyone we saw using the equipment was asked politely to leave and reminded that the area was not to be used under any circumstances.

We also checked that all signage was still in place and had not been removed. In cases where the signs had been removed, we replaced them, as well as submitting a report to BMBC Parks Services about any equipment which had been used and needed to be removed or re-tied.



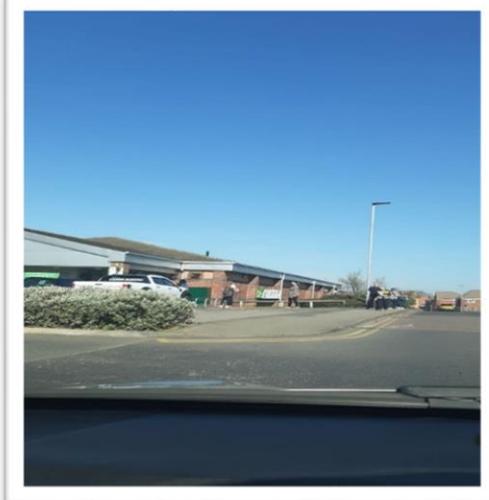
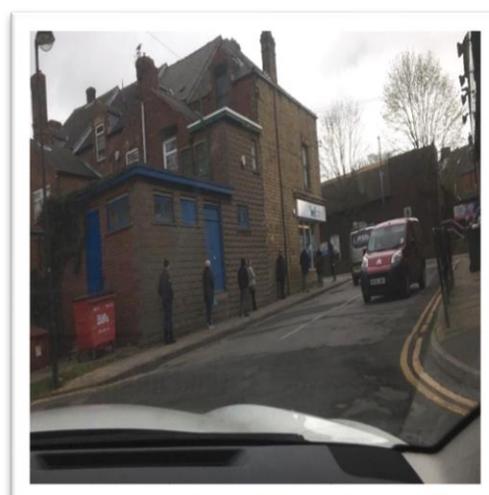
Photographic examples of parks in North East area Council (Royston, Brierley, Carlton and Cudworth) have been included in this case study.

Local Towns - High Street areas

Initially whilst conducting our daily patrols we were also asked to monitor social distancing in all parts of the Borough and report incidents of poor social distancing we encountered during our patrols. In general, social distancing was good, but on a couple of occasions our Officers saw groups of people gathered and advised them of the regulations and requirements during the lockdown period and dispersed them. On each occasion the group, which tended to be youths were compliant and listened to the officers.

Later, in the lockdown, when the non-essential shops on the High Streets re-opened, we were again tasked with monitoring this, due to the increase predicted in footfall on the High Streets. Again however, despite a higher footfall in the areas, no major concerns were witnessed with the social distancing.

High Street Social Distancing across the North East Area Council



Caroline Donovan
North East Area Council Manage
July 2020

North East Area Council
 Cudworth, Monk Bretton, North East, Royston